

CREDIT CARD & DIRECT DEBIT REQUEST FORM

Transform Global Ltd t/a Transform Cambodia
PO Box 20 Victoria Park WA 6979
ABN 39 628 777 944



Transform
Cambodia

CUSTOMER DETAILS IN FULL

Name	<input type="text"/>	
I/We	<input type="text"/>	
ACN (if a company)	<input type="text"/>	
Address	<input type="text"/>	
	<input type="text"/>	Phone No. <input type="text"/>

You authorise and request Transform Global Ltd ABN 39 628 777 944 via SR Global Solutions Pty Ltd ACN 132 951 172 (Debit User ID 397351) trading as Merchant Warrior, unless otherwise advised by you, to debit your nominated account through the Direct Debit system for monies due, in accordance with our Direct Debit Request Service Agreement (page 2 of this form). This debit or charge will be made through the Bulk Electronic Clearing System (BECS) from your account held at the financial institution you have nominated and will be subject to the terms and conditions of the Direct Debit Request Service Agreement.

THE SCHEDULE

OPTION 1 - CREDIT CARD (Preferred)

Please note we only accept Visa or Mastercard

Card Number	<input type="text"/>	Expiry Date	<input type="text"/>
		month / year	
Amount	<input type="text"/>	Credit cards will be processed on the 20th of every month	

OPTION 2 - DIRECT DEBIT

Name on Account	<input type="text"/>										
Bank and Branch Name	<input type="text"/>										
BSB Number	<input type="text"/>	Account Number	<input type="text"/>								
Monthly Direct Debit - Tick preferred day											
1st	<input type="checkbox"/>	5th	<input type="checkbox"/>	10th	<input type="checkbox"/>	15th	<input type="checkbox"/>	20th	<input type="checkbox"/>	25th	<input type="checkbox"/>
Amount	<input type="text"/>										
\$	<input type="text"/>										

ACKNOWLEDGEMENT

You understand and agree that:

The debit amount will be any amount Merchant Warrior has deemed payable by you

The amount debited may vary

The amount debited is for Services provided by Merchant Warrior as defined by the Standard Merchant Agreement (<https://www.merchantwarrior.com/merchantAgreement>)

By signing and/or providing us with a valid instruction in respect to your Direct Debit Request you confirm that you are authorised to operate the nominated account; and you have understood and agreed to the terms and conditions set out in this Request and in your Direct Debit Request Service Agreement

Customer Signature

Date

Customer Signature

Date

DIRECT DEBIT REQUEST SERVICE AGREEMENT

I/We hereby authorise SR Global Solutions Pty Ltd ACN 132 951 172 (Direct Debit User ID number 397351) (herein referred to as "Merchant Warrior") to make periodic debits on behalf of the "Business" as indicated on the attached Direct Debit Request (herein referred to as "the Business").

I/We acknowledge that Merchant Warrior will keep any information (including your account details) in your Direct Debit Request confidential. Merchant Warrior will make reasonable efforts to keep any such information that it may have about you secure and to ensure that any of its employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.

Merchant Warrior will only disclose information that we have about you:

- (1) to the extent specifically required by law; or
 - (2) for the purposes of this agreement (including disclosing information in connection with any query or claim).
- Please keep this agreement for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR authorisation.

I/We acknowledge that Merchant Warrior is acting as a Direct Debit Agent for the Business and that Merchant Warrior does not provide any goods or services (other than the direct debit collection services to me/us for the Business pursuant to the Direct Debit Request and this DDR Service Agreement) and has no express or implied liability in regards to the goods and services provided by the Business or the terms and conditions of any agreement that I/we have with the Business.

I/We acknowledge that the debit amount will be debited from my/our account according to the terms and conditions of my/our agreement with the Business and the terms and conditions of the Direct Debit Request (and specifically the Debit Arrangement and the Fees/Charges detailed in the Direct Debit Request) and this DDR Service Agreement. I/We acknowledge that bank account and/or credit card details have been verified against a recent bank statement to ensure accuracy of the details provided and I/we will contact my/our financial institution if I/we are uncertain of the accuracy of these details.

I/We acknowledge that it is my/our responsibility to ensure that there are sufficient cleared funds in the nominated account by the due date to enable the direct debit to be honoured on the debit date. Direct debits normally occur overnight, however transactions can take up to three (3) business days depending on the financial institution. Accordingly, I/we acknowledge and agree that sufficient funds will remain in the nominated account until the direct debit amount has been debited from the account and that if there are insufficient funds available, I/we agree that Merchant Warrior will not be held responsible for any fees and charges that may be charged by either my/our or its financial institution.

I/We acknowledge that there may be a delay in processing the debit if:-

- (1) there is a public or bank holiday on the day of the debit, or any day after the debit date;
- (2) a payment request is received by Merchant Warrior on a day that is not a banking business day in Queensland;
- (3) a payment request is received after normal Merchant Warrior cut off times, being 4:00pm New South Wales time, Monday to Friday.

Any payments that fall due on any of the above will be processed on the next business day.

I/We authorise Merchant Warrior to vary the amount of the payments from time to time as may be agreed by me/us and the Business as provided for within my/our agreement with the Business. I/We authorise Merchant Warrior to vary the amount of the payments upon receiving instructions from the Business of the agreed variations. I/We do not require Merchant Warrior to notify me/us of such variations to the debit amount.

I/We acknowledge that Merchant Warrior is to provide at least 14 days' notice if it proposes to vary any of the terms and conditions of the Direct Debit Request or this DDR Service Agreement including varying any of the terms of the debit arrangements between us.

If you wish to notify the Business in writing about anything relating to this agreement, you should write to

Merchant Warrior
L8 345 Ann Street
Brisbane, QLD, 4000

The Business / Merchant Warrior will notify you by sending a notice to the preferred address or email you have given us in the Direct Debit Request.

Any notice will be deemed to have been received on the second banking day after sending. I/We acknowledge that any request by me/us to stop or cancel the debit arrangements will be directed to the Business.

I/We acknowledge that any disputed debit payments will be directed to the Business and/or Merchant Warrior. If no resolution is forthcoming, I/we agree to contact my/our financial institution.

I/We acknowledge that if a debit is returned by my/our financial institution as unpaid, a failed payment fee is payable by me/us to Merchant Warrior. I/We will also be responsible for any fees and charges applied by my/our financial institution for each unsuccessful debit attempt together with any collection fees, including but not limited to any solicitor fees and/or collection agent fee as may be incurred by Merchant Warrior.

I/We authorise Merchant Warrior to attempt to re-process any unsuccessful payments as advised by the Business.

I/We acknowledge that certain fees and charges (including setup, variation, SMS or processing fees) may apply to the Direct Debit Request and may be payable to Merchant Warrior and subject to my/our agreement with the Business agree to pay those fees and charges to Merchant Warrior.

DIRECT DEBIT REQUEST - SERVICE AGREEMENT

1. Transform Cambodia ("Debit User") will initiate direct debit payments in the manner referred to in the Schedule.
2. Debit payments will be made when due. The Debit User will not issue individual confirmation of payments made.
3. The Debit User will give the customer at least 14 days' written notice if the Debit User proposes to vary details of this arrangement, including the amount and frequency of payments.
4. If the customer wishes to defer any payment or alter any of the details referred to in the Schedule, the customer must write to the Debit User at PO Box 20 Victoria Park WA 6979.
5. Any queries concerning disputed debit payments must be directed to the Debit User in the first instance. Customers may obtain details of the claims process by contacting the Debit User on + 61 8 9444 1135 (08 9444 1135).
6. Direct debiting is not available on the full range of accounts at all financial institutions. If in doubt, the customer should check with their financial institution before completing this Direct Debit Request.
7. By signing this Direct Debit Request, the customer warrants and represents that he/she/they is/are duly authorised to request the debiting of payments from the account described in the Schedule.
8. ***If a debit payment is returned unpaid, the customer may be charged a fee for each unpaid item.***
9. Customers wishing to cancel this Direct Debit Request or to stop individual debit payments must give at least 14 days' written notice to the Debit User at the address referred to above.
10. Except to the extent that disclosure is necessary in order to process debit payments, investigate and resolve disputed transactions or is otherwise required by law, the Debit User will keep details of the customer's account and debit payments confidential.